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**From:** McGuire, Thomas M (DPH)  
**Sent:** Tuesday, January 11, 2011 10:53 AM  
**To:** Byrne, Eric (DPH)  
**Cc:** Hanchett, James (DPH)  
**Subject:** RE: Printer Inquiry

Hi Eric,

Could you please get me a quote for four of these printers?

Thanks

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**From:** Byrne, Eric (DPH)  
**Sent:** Monday, November 15, 2010 5:13 PM  
**To:** McGuire, Thomas M (DPH)  
**Cc:** Hanchett, James (DPH)  
**Subject:** FW: Printer Inquiry

Tom,

Here is the quote from HiQ for the printer that is needed in Amherst.

-Eric

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*Eric Byrne  
Systems Engineer  
Information Technology Services  
Massachusetts Department of Public Health  
(413) 586-7525 x1130*

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**From:** Rose Tan [<mailto:rtan@hiq.com>]  
**Sent:** Monday, November 15, 2010 5:07 PM  
**To:** [Eric.Byrne@state.ma.us](mailto:Eric.Byrne@state.ma.us)  
**Subject:** RE: Printer Inquiry

Hi Eric;

Xerox 3600n will work for you. Please see attached quote.

Note: the price is only good for this month.

Thanks.

Rose Tan  
HiQ Computers  
25 Drydock Ave., 6th Floor  
Boston, MA 02210  
(P) 617-951-4650 x 114

(F) 617-951-4651

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**From:** Byrne, Eric (DPH) [<mailto:Eric.Byrne@state.ma.us>]  
**Sent:** Monday, November 15, 2010 9:02 AM  
**To:** Rose Tan  
**Subject:** Printer Inquiry

Rose,

I am looking for a new printer to replace an old one at one of our labs.  
The printer must have a parallel port and be DOS compatible, i.e. accept plain text in real time.  
This is for a stand-alone piece of lab equipment.

Does the Xerox 3600n mentioned below meet these specs? Can it be purchased under the state contract or are we limited to HP printers.

Thanks for your help with this.

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*Eric Byrne*  
*Systems Engineer*  
*Information Technology Services*  
*Massachusetts Department of Public Health*  
*(413) 586-7525 x1130*

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**From:** Hanchett, James (DPH)  
**Sent:** Tuesday, October 26, 2010 11:36 AM  
**To:** Byrne, Eric (DPH)  
**Subject:** FW: Printer Replacement

Hi Eric,

Tom requested that you look into this.

Jim

Amherst Drug Lab

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**From:** McGuire, Thomas M (DPH)  
**Sent:** Tuesday, October 26, 2010 10:06 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Printer Replacement

Jim,

I just spoke to Dina about the possible issue there may be with print drives because of Windows NT. She suggested that you contact your IT support person in Amherst and have them get the quote for the printers. I contacted Rose Tan at HiQ/JP Systems and she did find a Xerox 3600N that has the parallel port as well as USB connection. Once they have the quote they can send it to me and I will get it processed.